
Policy Manual Update

Subject: Learner Appeal and Decision Review/Introduction and Authority

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HS Workforce Supports Division
Tuition-based Public and Private Training Providers
Alberta Advanced Education and Technology
(Learner Assistance Division)

Background:

Policy and the accompanying appeal matrices have been updated to clarify learner options for review of decisions that are made with regards to eligibility for Income Support and Training benefits.

Intent:

To update and clarify review and/or appeal options for Learners when they are not satisfied with decisions.

Policy:

The following Learner policy has been updated:

[Appeal and Decision Review/Introduction and Authority](#)